

For more information

For questions about your claim:

Phone

Alberta Blue Cross
Toll-free: 1-800-661-6995
Edmonton: 780-498-8000
Calgary: 403-234-9666

Web

www.ab.bluecross.ca

Mail

Alberta Blue Cross
Box 26000 Station Main
Edmonton AB T5J 2P4

For questions about your eligibility:

Phone

Alberta Supports Contact Centre
Toll-free: 1-877-644-9992
Edmonton: 780-644-9992

Deaf or Hard of Hearing with
TDD/TYY units:

Toll-free: 1-800-232-7215
Edmonton: 780-427-9999

Web

www.health.alberta.ca



Dental and Optical Assistance for Seniors Programs

Information about who qualifies
and how to apply

July 2013

Alberta
Government

Amount of benefit

The Dental Assistance for Seniors program provides basic dental coverage to a maximum of \$5,000 every five years.

The Optical Assistance for Seniors program provides assistance towards the purchase of prescription eyeglasses every three years.

The amount of coverage you received is based on your annual income:

	Income	Dental	Optical
Single Senior	\$0 to \$25,800	Maximum Coverage	Up to \$230
	\$25,801 to \$31,675	Partial Coverage	Up to \$115
	Over \$31,675	Not Eligible	Not Eligible
Senior Couple	\$0 to \$51,600	Maximum Coverage	Up to \$230
	\$51,601 to \$63,350	Partial Coverage	Up to \$115
	Over \$63,350	Not Eligible	Not Eligible

To apply

If you have already applied for the Alberta Seniors Benefit (ASB) program, you are automatically enrolled for dental and optical coverage and do not need to re-apply.

Did you win or win big?

If you have not applied for the ASB program:

Please visit www.health.alberta.ca to obtain a new Seniors Financial Assistance application form or call toll-free in Alberta at 1-877-644-9992 or 780-644-9992 in the Edmonton area.

Processing Your Optical Claims

Alberta Health has contracted Alberta Blue Cross to process the dental and optical claims. Alberta Blue Cross issues payments to the service provider (dentist/denturist or optical provider) or the senior, depending on how the claim is submitted.

How it works

To find out how much of your dental/optical work will be covered, you or your service provider can call Alberta Blue Cross at 1-800-661-6995. Your Alberta Personal Health Number is required when you or your service provider submit a claim or have a dental/optical claim question.

Your claim will be paid in one of two ways:

1. If your service provider bills Alberta Blue Cross directly:

The program will pay the service provider for the amount that is covered by the program. If there is a difference between the amount covered by the program and your bill, you need to pay the difference.

For example, if your bill is \$280, and this program covers \$230, you pay \$50 to the service provider ($\$280 - \$230 = \$50$).

2. If your service provider does not bill Alberta Blue Cross directly:

You pay the full bill. You can submit an Alberta Blue Cross Claim Form (available from your service provider or online at www.ab.bluecross.ca) to be reimbursed for the eligible amount.

To Qualify

You must:

- be 65 years of age or older
- live in Alberta for at least three months before applying
- be a Canadian citizen, or admitted to Canada for permanent residence (landed immigrant)
- have an income within the program's thresholds

Basic Dental

Includes: checkups, cleanings, fillings, extractions, root canals and basic dentures

To maximize your dental benefits, you may wish to compare the fee for services between two or more dental service providers.

Basic Optical

Includes: only prescription eyeglasses, including lenses and frames, dispensed by a recognized optical provider

The program will reimburse up to and including the maximum amount based on your eligibility at the time of purchase.